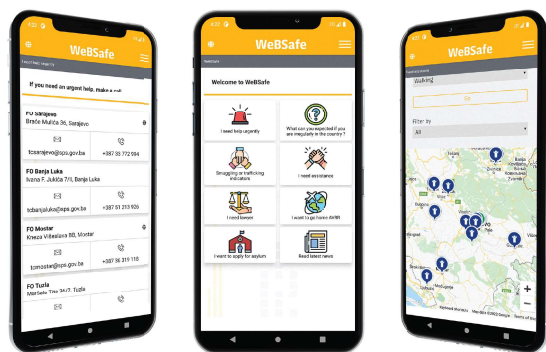


People on the move across the Western Balkans

People on the move in the Western Balkans face a variety of challenges that are often influenced by the laws and policies in each country throughout the region. Some are engaged in an active migration process, passing through different countries in a regular or irregular manner. Others are present in a specific country and do not plan to move further in the short or medium-term. Some persons may be officially registered and therefore legally residing in a country, while others may not have declared their presence to the authorities and are therefore considered to be irregularly staying in the country. These differences in situations and administrative statuses have an important impact on their security and overall well-being, yet, all men, women and children on the move in the region face challenges and have needs for which solutions can be found.

The WebSafe App will provide you with relevant information in a language you can understand regardless of your specific situation or administrative status allowing to access the support and assistance you need.



WebSafe, a travel companion that makes migration safer

Support and Assistance tailored to your needs

People on the move in the region come from a variety of countries with different cultures, speaking different languages. Yet, they often find themselves in situations that require assistance or support. If you have fallen ill and need urgent medical attention, access to food and accommodation, if you need social protection, if you fear for your or your children's safety (or other children for whom you are concerned), if people abused you and you need to be protected, if your rights were violated and you want to inform yourself about your rights, with the help of a competent lawyer different services exist to support you.

The WebSafe App will guide you to identify what service you need and provide you with up to date information on how to contact these service, all of this in a language you can understand.

Be aware of the dangers on the road, including of trafficking in human beings!

People on the move have different needs and may sometimes be more vulnerable than others, especially when they do not understand the language of the country. Some people take advantage of this vulnerability to exploit migrants for different purposes such as:

- ✓ For forced labour: often by forcing them to work long hours, paying them less than others, and threatening if they decide to leave
- ✓ To commit crimes: by obliging them to engage in illegal activities, such as begging which is forbidden in some countries, or to help other people on the move irregularly cross a border
- ✓ For sexual exploitation: by obliging women, girls, as well as sometimes men and boys to engage in prostitution, or by sexually abusing them.